

What to do if you can't print

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Trouble printing is often easy to fix. Try these steps in this order.

1. If your printer turned on? Is it out of paper ?
2. Try printing in a different program to narrow down the problem.
3. Power off your printer for 15 seconds, then turn it back on.
(you may have to hold down the button)
4. Power off your computer for a minute, then turn it back on.
(use your mouse to do this)
5. If wired to the printer, make sure the cable is pushed in all the way on the back of the printer.
6. If wireless, power off your modem and router for a minute then turn them back on and wait 3 minutes.
7. If wireless, try moving your printer closer to the computer.
8. Are there are warning lights or messages on the printer ? Are you out of ink ?
9. Otherwise give Dave a call,
we'll set an appointment and figure it out 763-689-5912